



**Bureau Veritas
Services**

ISO 9001:2015 CERTIFICATION

BOOSTING QUALITY TO DIFFERENTIATE YOURSELF FROM THE COMPETITION

BUSINESS CHALLENGE

Successful companies are driven to deliver quality - from the way they operate, to the customer service standards they establish and the products they deliver. This is a strategic vision for continuous transformation to improve brand equity and image and ensure you are better equipped to win new opportunities in an increasingly competitive global marketplace.

SOLUTION

WHAT IS ISO 9001: 2015?

ISO 9001:2015 is an international standard related to quality management, applicable to any organization from all types of business sectors and activities. ISO 9001:2015 provides a framework to respond to changing quality requirements in balance with society, economics and environment.

WHAT ARE THE KEY BENEFITS?

- Ensures your products and services effectively meet customer and applicable statutory and regulatory requirements.
- Allows you to measure your progress towards continual improvement of business performance creating a benchmark.
- Creation of knowledge database for effective exchange of company knowledge.
- Stakeholder and Risk management.
- High Level Structure (HLS) to easily integrate with more than one standard.
- QMS closely aligned with core business processes.

RELATED SERVICES

Beyond ISO 9001 Certification, Bureau Veritas Certification offers certification to a large range of management system standards that include:

- ISO 14001, ISO 45001, SA8000
- IATF 16949
- AS 9100 & EN 9100
- TL 9000
- ISO 28000 & TAPA
- ISO 22000
- ISO 27001

As most of these standards are built to be compatible with ISO 9001, Bureau Veritas Certification offers the possibility of integrated certification services, generating audit efficiency, consistency and optimization.

WHY CHOOSE BUREAU VERITAS CERTIFICATION?

NETWORK - With 150,000 active ISO certificates and 5,700 skilled auditors, Bureau Veritas Certification is present in 140 countries with locally deployed certification network in 80 countries.

EXPERTISE - Our auditors have extensive knowledge of specific industry sectors, local regulations, markets and language that enables them to provide solutions adapted to your needs.

RECOGNITION - Bureau Veritas Certification is recognized by more than 40 national and international accreditation bodies across the world.

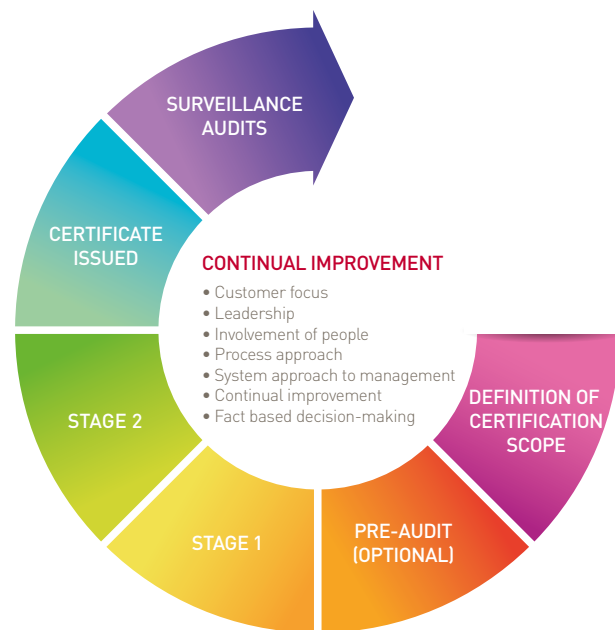
MARK OF GLOBAL RECOGNITION - The Bureau Veritas Certification mark is a globally recognized symbol of your organization's ongoing commitment to excellence, sustainability and reliability.



OUR CERTIFICATION PROCESS

Key steps in our certification process are :

- **Definition of certification scope.**
- **Pre-audit (optional):** gap analysis and diagnosis of your current position against standard.
- **Certification audit** performed in 2 stages :
 - **Stage 1.** Readiness review performed to verify that the organization is ready for certification
 - **Stage 2.** Evaluation of implementation, including the effectiveness, of the management system of the organization
- A **certificate** valid for 3 years is issued upon satisfactory results of stage 2 audit.
- **Surveillance audits** to verify that the management system continues to fulfill the requirements of the standard and monitor the continual improvement.
- **Re-certification** after 3 years to confirm the continued conformance and effectiveness of the management system as a whole.



FAQ

WHY SHOULD MY ORGANIZATION IMPLEMENT ISO 9001:2015?

Customers are the lifeblood of any business! To keep customers – and to keep them satisfied – your product or service must meet their requirements. ISO 9001:2015 provides a framework for taking a systematic approach to managing your business processes to meet those requirements. It is a set of common and stable requirement for at least next 10 years which will not only give you a standard platform for continuous growth but also a competitive advantage among your competitors.

WHAT ARE THE MAIN DIFFERENCES BETWEEN ISO 9001:2008 AND THE 2015 REVISION?

The intention of the new model is not to provide a sequence of activities but to provide a framework which can be applied flexibly in any organization. It consists of basic clauses, in addition to introductory clauses, which follows PDCA cycle and process approach consistent to organization's activities. It is defined in High Level Structure thus making other standards to integrate easily. Top management accountability is emphasized and documentation has been made more flexible in the new version.

CONTACT

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For more information
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